

ATTORNEY DOCKET NO.
EM-12819-2 (972185)
Confirmation No. 7820

PATENT APPLICATION
10/721,071

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Keith Kocho
Serial No.: 10/721,071
Filing Date: November 26, 2003
Confirmation No.: 7820
Group Art Unit: 2141
Examiner: Le Hien Luu
Title: *System and Method for Setting Up and Activating Agent Shortcut Operations*

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

RESPONSE TO EXAMINER'S ACTION

In response to the Office Action mailed December 13, 2007, Applicant respectfully requests the Examiner to reconsider the claims in view of the following amendments and comments as set forth below. Please amend the Application as follows.